Oracle® Hospitality Cruise Shipboard Property Management System Advanced Board Card Printing User Guide Release 8.0

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Preface

The Advanced Board Card Printing User Guide is a function within the Administration module that enable you to customize the type board cards to be printed by batch, based on the criteria set in a template.

Audience

This document is intended for application specialist and end-users of Oracle Hospitality Cruise Shipboard Property Management System (SPMS).

Customer Support

To contact Oracle Customer Support, access My Oracle Support at the following URL: https://support.oracle.com

When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received
- Screen shots of each step you take

Documentation

Oracle Hospitality product documentation is available on the Oracle Help Center at http://docs.oracle.com/en/industries/hospitality/

Revision History

Date	Description of Change	
June 2018	Initial publication.	

Preface 6

Prerequisites, Supported Systems, and Compatibility

This section describes the minimum requirements to use the Advanced Board Card Printing in SPMS.

Prerequisites

- OHC Administration.exe
- OHC Management.exe

Supported Operating Systems

Microsoft Windows 10 - 32-bit System/ 64-bit System

Compatibility

SPMS version 8.0 or later. For customers operating on version below 8.0, database upgrade to the recommended or latest version is required.

1 Setting Up Advanced Board Card Printing

1.1. Accessing the Setup Page

The setup function is accessible by launching the **Administration** module, then select **Administration**, **Board Card Printing Template** from the menu option.

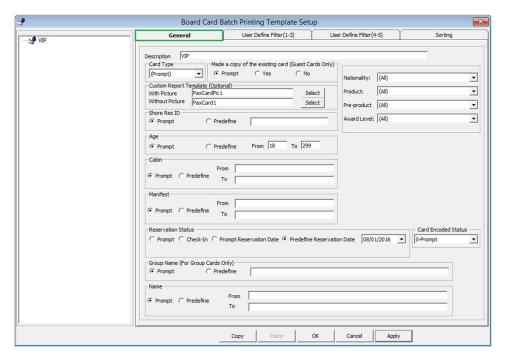


Figure 1-1 - Board Card Batch Printing Template Setup

Table 1-1 - Field definition of General tab

Field Name	Definitions
Description	Template Name
Card Type	Type of card to print, for example, Guest, Crew, Group, Visitor, Gift Card or Prompt to define the criteria in Advanced BCard Printing screen.
Make a copy of existing card	Prints board card with the same account ID or new account ID.
Custom Report Template	Prints board card using customize report template instead of System Default report. Report template must be available when setting up the Board Card Template setup.
Shore Res ID	Prints board card by Shore Reservation ID.
Age	Prints board card by age range.
Cabin	Prints board card by cabin range.

Field Name	Definitions
Manifest	Prints board card by manifest number range.
Reservation Status	Prints board card by reservation status:
	Checked-In
	 Prompt Reservation Date – User define in Advanced BCard printing screen at time of printing.
	 Predefine Reservation Date – Prints according to date defined in template.
Group Name Prints board card by Group Name and applicable to Card Type = Group	
Name	Print board card by name range.
Nationality	Prints board card for:
	 All Nationalities
	US Citizens only
	Non-US Citizens
Product / Pre-Product /	Prints board card by Product:
Award Level	All (Field value is both null and not null)
	• Only when specified (Field value is not null)
	Only when not specified (Field value is null)

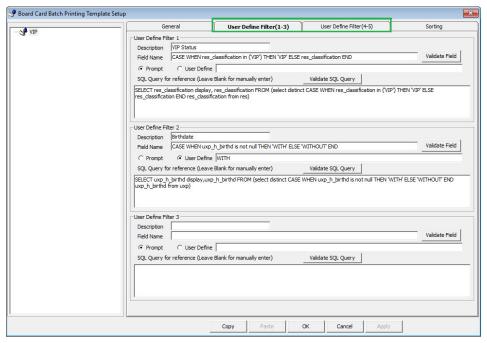


Figure 1-2 - Board Card Batch Printing Template Setup User Define Filter

Table 1-2 - Field definition of User Define tab

Field Name	Definitions
Description	Name of the Filter
Field Name	Field name to filter. Reference to field name of System Data table.
SQL Query for reference	Additional Filter using SQL Command

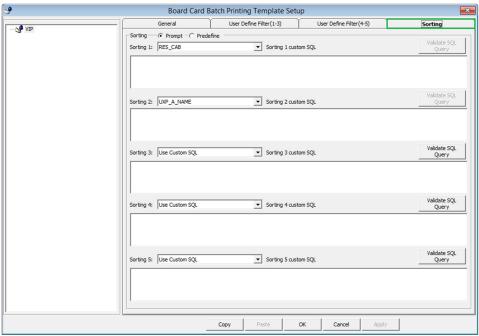


Figure 1-3 - Board Card Batch Printing Template Setup Sorting tab

Table 1-3 - Field definitions of Sorting tab

Field Name	Definitions
Sorting Prompt/Predefine	Available type of sorting
	 Prompt User when printing board card
	 Predefine by field or custom SQL

1.2. Creating a Template

- 1. From the **Board Card Batch Printing Template Setup** screen, right-click on the left pane and select **Add Template**.
- 2. Enter the **Template description** and select the **Card Type** from the drop-down list.
- 3. At the **General** tab, check the respective section whether to prompt when generating the card, or use the predefined selection. If **Predefined** is checked, enter the value in the field next to the check box.
- 4. Click **Apply** to save the selection, and then navigate to **User Define Filter** tab.

- 5. In the **User Define Filter** tab, **Description field**, enter the filter name.
- 6. Enter the field name or check the **User Define** and enter the value, then click the **Validate Field**.
- 7. Use an **SQL Query** to further filter the fields by inserting the SQL command, then click the **Validate SQL Query**.
- 8. Click **Apply** to save the selection, and then navigate to the **Sorting** tab.
- 9. Select the sorting type and then click **Apply** to save.
- 10. Click **OK** to save the template.

1.3. Removing a Template

From the **Board Card Batch Printing Template Setup** screen, select the template name on the left pane, and then right click and select **Remove Template**.

2 Printing the Board Card

This section describes the steps to print the board card using a template.

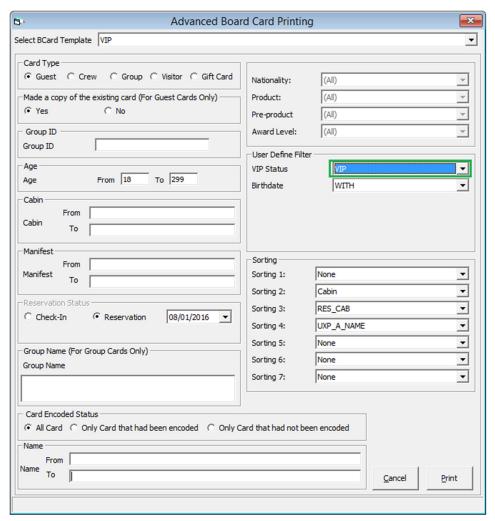


Figure 2-1 - Advanced Board Card Printing screen

- 1. Launch the **Management** module, and select **Advanced BoardCard Printing** from the **Front Desk** drop-down menu.
- 2. Select the **BCard Template** from the drop-down list to populate the predefined fields. The selected field(s) can be change manually using the drop-down list.
- 3. Click **Print** to print the board cards.

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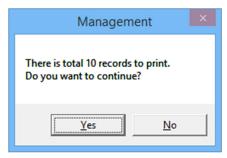


Figure 2-2 - Total records to print

- 4. Select **Yes** to confirm the total records to print when prompt.
- 5. In the Batch Board Card Printing window, the printing progress of the board card is shown and if there is an error, this is reflected in the **Status** column.

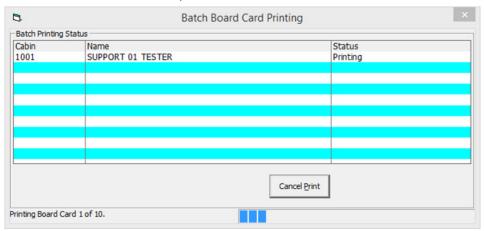


Figure 2-3 - Batch Board Card Printing

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